

How to order ?

* In writing

Easiest and fastest way is to order in writing, either per email, fax or letter. Please provide your complete postal address, type of boat, hull number, building year and customer number (if possible).

E-Mail: marina-grossenbrode@t-online.de

Fax: **0049 4367 8404**

You find our spareparts-pricelist on our homepage
www.marina-grossenbrode.de / Dehler-Ersatzteile

Orders by Phone: Monday thru Friday 09:00 – 12:00

Phone: 0049 4367 8004

* *..... or visit us in Großenbrode!*

Business hours:

Monday thru Friday 08:30 - 12:30 o'clock
and 13:30 - 17:00 o'clock

from 01.04. thru 30.09.

Saturday 08:30 - 12:30 o'clock

from 01.10. thru 31.03.

Saturday 10:00 - 12:30 o'clock

* Prices

Sales prices in accordance with pricelist. Delivery-and packing costs will be added accordingly. Prices for items marked with * are on request. We are happy to make you an appropriate offer.

* Terms of delivery

Minimum amount of the order has to be at least 20,00 €, otherwise we will invoice 20,00 € plus delivery- and packing costs.

* Sales return

Sales return (except individual production items) have to occur within 2 weeks after date of invoice. For the return we will charge a 15,00 € processing fee. Delivery- and packing cost will not be reimbursed.

* Terms of payment

Deliveries in countries within the EC we will invoice including the valid VAT. Delivery in other countries will be made without VAT.

We require payment in advance on receipt of invoice. The customer has to bear the bank charges.

In case of payment by creditcard we charge 3,5 % collection expenses (Order value as of EUR 100,00).

We retain title of the goods pending payment in full. All statements in the spareparts- and pricelist are made to the best of our knowledge and belief, errors and omissions excepted.

* Delivery costs

Our prices are quoted net with no deductions, delivery- and packing costs will be added.

* Pick-up of goods

In case you want to pick-up goods at our Marina in Großenbrode please order in time, so we can ensure that the desired parts are available.

* Technique

Please consider that we are delivering spareparts, not complete installation packages/sets.

On special parts - like windows, sprayhoods - the customer has to make some installation work (drilling holes etc.) himself in accordance with the sample on his boat, due to technical tolerances.

Individual production items like sails, sprayhoods, cockpit cushions, shrouds are excepted from returning.